DATA SUBJECT REQUEST FORM ("DSR")
Last Updated: October 2025

Fraud Deflect, Inc., and its relevant affiliated companies involved in the processing of personal data (and personal information as defined under CCPA) ("**Company**") values the privacy rights of its users, customers, consumers, users, and others. As required by the EU General Data Protection Regulation ("**GDPR**") and by the California Consumer Privacy Act of 2018 ("**CCPA**") (collectively "**Data Protection Law**"). European Union residents and California residents, respectively, are permitted to make certain requests regarding our processing of personal data. In order to submit a data subject request pursuant to the Data Protection Law, please complete this form. Upon receipt of your completed request, we will process it and respond within the timelines required under applicable Data Protection Law. If additional information is necessary, we will contact you using the contact information you provided in this form. Information provided in connection with this request will be processed only for the purpose of processing and responding to your request and will be deleted immediately thereafter. For more information please review our Privacy Policy and User Rights Policy.

For the purpose of this form Personal Data shall include Personal Information.

Any DSRs submitted to us shall be processed by us in our capacity as a "Data Controller". Please note that if you are an individual user of the Fraud Deflect solution (i.e. a Consumer as defined in the Privacy Policy) the "Data Controller" is the Merchant you purchased the product from. If we receive a DSR by a Consumer, we will notify the Merchant and will refer the Consumer to the relevant Merchant. We will act in accordance with the Merchant's instructions in relation to Consumer requests.

Full Name: _____

Address (including ZIP): _____

Email Address: _____

Phone Number: _____

Please check the applicable box:
☐ I would like to receive information of why and how you are processing my information.
☐ I would like to receive a copy of the personal data you process on me.*
☐ I would like you to delete the personal data you hold on me.
☐ I would like you to stop processing my personal data.
☐ I would like to receive a copy of my data and transfer it to a third party.*
☐ I would like you to stop sending me direct marketing.

▫ I want to withdraw my consent for processing my personal data (applicable under the GDPR).
▫ I would like to object to the processing of my personal data (applicable under the GDPR).
▫ I believe the data you hold on me is incorrect and I would like to correct it (applicable under the GDPR).
▫ Other.

Substantiate the request- please provide additional information about your request:

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_____

What is your relationship with us (e.g. Consumer (user of the Fraud Deflect solution), Fraud Deflect website visitor, business contact, etc.):

_____

_____

_____

Verification of Identity
In order to keep the privacy of individuals safe we need to make sure you are indeed who you say you are, for this reason we need to verify your identity.

Please provide us with a photo ID document (e.g., driver license, passport).

For users exercising their rights under the CCPA
Please provide proof of address so we can confirm you are a California resident (upload one of the following: utility bill, bank statement, driving license, or tax document)

Thank you for filling in the form, we will process the request by the time specified in the Data Protection Law, we reserve the right to extend the aforementioned period by the time specified in the Data Protection Law if the request is complex or numerous or we require additional information.

The processing of the request is free of charge; however, we may want to reserve the right to charge a reasonable fee to cover certain administrative costs (such as providing

additional copies of the data) or for handling manifestly unfounded or excessive requests

*Under the CCPA your rights only apply to the Personal Information (as defined therein) collected 12 months prior to the request and you are not entitled to submit more than 2 requests in a 12 months period.

By submitting this question or request, I am confirming that: (i) the information I have provided is true and accurate; (2) I understand the information will be handled by the Company in accordance with its privacy policy; and (3) the Company may contact me to verify my identity and to process this request.

Note: To submit please print and email this form and supporting documentation to: privacy@frauddeflect.com.